

# Our Webinar Will Begin Shortly

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# Florida AHCA: Billing Open Hours

November 2024

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# Open Hours



**11/5: General EDI Workflow**

11/7: EDI Open Hours Q/A

11/12: Billing Open Hours

11/14: Billing Q/A

11/20: Refresher Training all FL ★

11/21: Open Hours

11/25: Open Hours

12/5: Open Hours



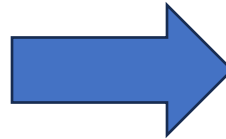
# Billing Open Hours – November 2024



## Webinar

Tuesday  
11/12

Gather your feedback  
and questions about  
anything billing specific



## Q&A

Thursday  
11/14

Answer the most  
common and important  
questions from webinar



# Recap



# Top questions



- What is 'missing HHA/PCA Registry Number' ? It's preventing my claims to be exported. **This is simply a warning advisory; this will not prevent you from billing.**
- The agency's NPI does not work under the caregivers, and it's rejected, why? **The agency NPI and the Rendering Caregiver NPI can't be the same.**

# > NPIs In HHAeXchange



**Referring  
Physician NPI**



**Rendering  
Caregiver NPI**

<b>Types of NPIs</b>	National Provider Identifier associated with the referring physician.	National Provider Identifier associated with the caregiver rendering service.
<b>Where is NPI located in HHAeXchange ?</b>	Member Profile <a href="#"><i>Physician Setup Steps</i></a>	Caregiver Profile
<b>Who Needs It?</b>	All AHCA Members	Agencies listed as ' <b>Group Practice</b> ' with caregivers providing S9122 Services ( <i>excluding SK Modifier</i> )
<b>Why is it important?</b>	Prevent Claim Denials	Prevent Claim Denials

# How to identify Practice Type



ACCOUNT



CLAIMS



ELIGIBILITY



LTC



NEWBORN  
ACTIVATION

A

## Demographic Maintenance

Service Location > Location Name Address > EFT Account > Service Language > Ownership > Members Of My Group > ERA Enrollment > EDI Agreement > NPI

### Provider Information

Medicaid Provider ID	[REDACTED]	Address Type	SERVICE LOCATION
National Provider ID	[REDACTED]	Address	[REDACTED]
<b>Practice Type</b>	<b>GROUP PRACTICE</b>	City	[REDACTED]
Provider Entity Type	ORGANIZATION	County	[REDACTED]
Provider Type	65 - HOME HEALTH SERVICES	State/Zip	[REDACTED]
Ownership	NO	Phone	[REDACTED]
Medicaid Effective Date	[REDACTED]		
Medicaid End Date	[REDACTED]		

### Specialties

Primary	Provider Specialty	Specialty Description	Effective Date	End Date	Taxonomy
Yes	114	PERSONAL CARE	[REDACTED]	[REDACTED]	253Z00000X



# S9122 Service Code *Rendering Caregiver*



**Contract**

**NPI Number**  
1234567892

**NYC Registry Checks**

## Example:

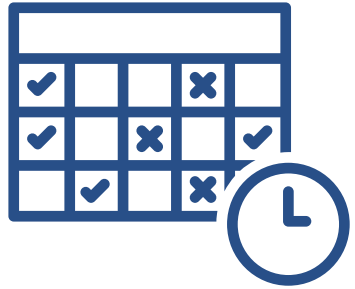
Sunshine Homecare Agency is a **group practice type** and sends caregiver Marta to a client's home.

Marta helps the client with daily personal care tasks.

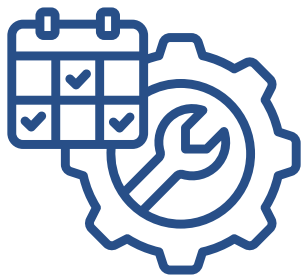
When Sunshine Homecare submits a claim for reimbursement, they need to:

- List Marta's **Rendering Provider NPI** in the caregiver profile to show who specifically provided the care.

# Billing Workflow



Caregiver completes EVV



Provider manages visit maintenance



**Step 1**  
**Prebilling**

Prepare and verify data



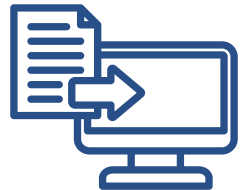
**Step 2**  
**Invoicing**

Generate an invoice



**Step 3**  
**Billing Review**

Review and finalize invoice



**Step 4**  
**eBilling**

Submit invoices electronically



# Rebilling

## What is Rebilling ?

- If Payer rejects a claim, provider can adjust or void and electronically resubmit claim to FL AHCA.
- How to re-bill batch if there was a discrepancy in the original claim you sent, you can rebill with the changes that were needed.
  1. Navigate to Billing > Electronic Billing > E-Submission Batches.
  2. The E-Submission Batches page opens. Select the Add Resubmit Claims button, Select a Contract, then add claims.
  3. Search claim by invoice batch number or click on search.
  4. Select the claim then click on add.
  5. Select on the pen/paper icon under claim, determine if its adjustment or void.
  6. Insert TRN number also known as Claim Reference number to resubmit adjustment or void
  7. Click on save then Save Batch & Send
- **Note:** Ensure you have the TRN number also known as Claim Reference number when rebilling.



# Questions?



Florida Information  
Center Page



Register for FL  
Refresher  
11/20



Register for FL AHCA  
Open Hours  
11/21