Our Webinar Will Begin Shortly

Florida AHCA:
Billing Open Hours

November 2024

Open Hours

11/5: General EDI Workflow

11/7: EDI Open Hours Q/A

11/12: Billing Open Hours

11/14: Billing Q/A

11/20: Refresher Training all FL ★

11/21: Open Hours

11/25: Open Hours

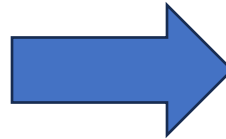12/5: Open Hours

Billing Open Hours – November 2024

Webinar
**Tuesday
11/12**

Gather your feedback and questions about anything billing specific

Q&A
**Thursday
11/14**

Answer the most common and important questions from webinar

Recap

Top questions

- What is 'missing HHA/PCA Registry Number' ? It's preventing my claims to be exported. This is simply a warning advisory; this will not prevent you from billing.

- The agency's NPI does not work under the caregivers, and it's rejected, why? The agency NPI and the Rendering Caregiver NPI can't be the same.

NPIs In HHAeXchange

**Referring
Physician NPI**

**Rendering
Caregiver NPI**

	Referring Physician NPI	Rendering Caregiver NPI
Types of NPIs	National Provider Identifier associated with the referring physician.	National Provider Identifier associated with the caregiver rendering service.
Where is NPI located in HHAeXchange ?	Member Profile *Physician Setup Steps*	Caregiver Profile
Who Needs It?	All AHCA Members	Agencies listed as **'Group Practice'** with caregivers providing S9122 Services *(excluding SK Modifier)*
Why is it important?	Prevent Claim Denials	Prevent Claim Denials

How to identify Practice Type

© 2024 HHAeXchange

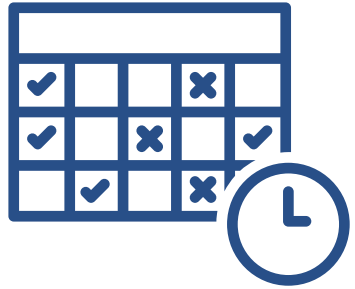# S9122 Service Code *Rendering Caregiver*

Example:

Sunshine Homecare Agency is a **group practice type** and sends caregiver Marta to a client's home.

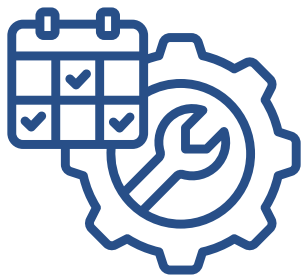Marta helps the client with daily personal care tasks.

When Sunshine Homecare submits a claim for reimbursement, they need to:

- List Marta's **Rendering Provider NPI** in the caregiver profile to show who specifically provided the care.

Billing Workflow

Caregiver completes EVV

+

Provider manages visit maintenance
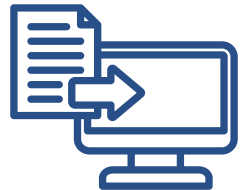
**Step 1
Prebilling**

Prepare and verify data

**Step 2
Invoicing**

Generate an invoice

**Step 3
Billing Review**

Review and finalize invoice

**Step 4
eBilling**

Submit invoices electronically

Rebilling

What is Rebilling ?

- If Payer rejects a claim, provider can adjust or void and electronically resubmit claim to FL AHCA.

- How to re-bill batch if there was a discrepancy in the original claim you sent, you can rebill with the changes that were needed.

1. Navigate to Billing > Electronic Billing > E-Submission Batches.
2. The E-Submission Batches page opens. Select the Add Resubmit Claims button, Select a Contract, then add claims.
3. Search claim by invoice batch number or click on search.
4. Select the claim then click on add.
5. Select on the pen/paper icon under claim, determine if its adjustment or void.
6. Insert TRN number also known as Claim Reference number to resubmit adjustment or void
7. Click on save then Save Batch & Send

- ***Note***: *Ensure you have the TRN number also known as Claim Reference number when rebilling.*

Questions?

Florida Information Center Page

Register for FL Refresher 11/20

Register for FL AHCA Open Hours 11/21